

Terms & Conditions

By accepting our <u>Terms and Conditions</u> on the web site and/or signing the <u>Application Form</u>, you agree to be bound by our terms and it is the assumption that you have read our conditions. If you are uncertain about any of these terms and conditions, or you would like an explanation of any part of them, please contact us. You can also obtain your own legal advice on them, should you wish to do so.

Henceforth, 'you' will refer to you as the volunteer/intern as placed through Friends of Volunteers Initiative Nepal, hereafter referred to as 'we' or FoVIN and our partner Volunteers Initiative Nepal, hereafter referred to as 'our partner'/VIN.

Program Booking Fee

The program booking fee is €75. This fee is non-refundable and cannot be deducted from the program fee. It covers the processing of your application and the pre-departure support. Your placement will only be guaranteed as soon as you have paid this fee.

Program Fee

The program is not due until your arrival in Nepal and can be paid in cash. Our partner organization to whom you will pay this money accepts the payment in cash in all major currencies (EUR, GBP, USD, AUD, and CAD.) You can also choose to transfer this to either FoVIN's bank account:

Account number: 471865737 IBAN: NL73ABNA0471865737

BIC: ABNANL2A

or our partner's bank account: Account no. 02000105200185 SWIFT/BIC code: EVBLNPKA

Or alternatively, you can choose to pay through PayPal: Please find the correct link on our website: www.friendsofvin.nl

Difficulties During Your Placement and Refunds

If you have paid your full or partial program fee before arrival in Nepal, we will refund this amount up until 30 days before program start. However, if you decide to leave before your program placement has finished, we will not refund your program fee.

You are responsible for trying to sort out any problems that may arise during your placement; however, in the event that you experience any difficulties and are not able to handle by yourself, local VIN staff will be available and will do their best to assist you.

The staff may also be able to provide practical help should you need to return to your country of residence before completion of your placement as a result of illness or other personal reasons (although you are financially responsible for the costs of this, either under your insurance policy or otherwise). If it is imperative that you do leave your placement, for example due to serious medical problems, then we will either hold your money in credit until you can resume your placement for a period up to one calendar year or at the discretion of VIN we may be able to refund you an appropriate amount, for example minus the training and administration costs.

It is important to remember that our staff will be available at limited times only and will be able to provide limited support. The nature of your placement is that you are able to show a high level of independence, flexibility and initiatives in dealing with problems yourself as they arise. Our staffs will take all reasonable steps to arrange a safe placement with a consistent level of work throughout, but we may not have any direct control over your placement. We cannot guarantee your level of work. You are responsible for taking every day common sense steps as an independent traveler to protect yourself on a day to day basis.

Cancellations and Refunds

Once you have paid for the registration fee and program costs, upon receipt of invoice, we do not refund any registration fee and program fees under any circumstances. However, if you, for unavoidable circumstances (such as illness, death in the family) request to leave the program, VIN will return 25% of the host family cost, if the volunteer has registered for more than a 28 days program. No refund will be made if the program is less than 28 days and if volunteer leaves program of their own decision. Volunteer positions are non-transferable.

Placement and Location

It is a condition of your placement booking that you are prepared to be flexible in relation to your placement and its location. You will be provided a program of your choice (one between the two you have selected). If we are not able to provide either program of your choice, your program fee will be refunded. However, if we are able to provide one of your placement choices and you are not happy and do not want to continue with VIN, we will not refund your program fee.

Food and Accommodation

VIN arranges accommodation during the program orientation and placement period from your program cost. During your placement, your sleeping arrangements may be private or shared, and in most cases you will be required to share a bathroom and toilet facilities. It is important for you to realize that bathroom and toilet facilities and standards of hygiene will be in accordance with local standards. These facilities and standards may sometimes be very basic. You must be prepared to cope with this.

VIN provides food during placement from the program fee. You should receive at least two meals a day throughout the placement, which will be of Nepali standards, usually Daal–Bhat (lentil soup - rice), vegetable curry, pickle or similar. If you wish to supplement your diet with other food items, you will be responsible for these expenses. We will only cover food and accommodation for the period agreed for your placement and only at your placement. For example, if you go trekking or wish to stay in Nepal after your agreed period of placement you will have to cover your own expenses.

In most cases you will be staying with a host family after the induction period and you will share the same food with them. Should you have any food sensitivities, please let us know before your arrival in Nepal so we can take this into consideration. Should you wish to go to the city on the weekends, you must cover your food and accommodation yourself. If you decide to go away during your placement we cannot refund you any money and you do this at your own cost.

Travel and Insurance

You are responsible for arranging and paying for your own travel, specifically including all airfares or other transport costs to and from the host country as well as any local transport costs. If you are sent

out on behalf of VIN, compensation might be offered depending on the amount. It is the responsibility of the volunteer to carry all necessary documents when travelling abroad.

You are also responsible for arranging your own travel and medical insurance coverage for the period of your placement. You are responsible for ensuring that the amount and type of coverage is sufficient and appropriate for the nature and location of your placement.

You must provide us with a copy of your certificate of insurance as soon as possible. This insurance should at least cover the cost of cancellation of the placement by you; the cost of assistance including repatriation in the event of accident or illness; legal liability and expenses; lost baggage; cancelled flights; medical expenses; kidnapping; liability arising due to personal injury to you or a third party; cancellation of your placement for any other reason including our liquidation or any other reason beyond our control.

Visa

To enter Nepal you will need a tourist visa. The visa options are 15 days, 30 days or 90 days and can be extended in Kathmandu or Pokhara. You can maximum stay in Nepal for a length of 150 days per year. For the latest fees, please check the government website http://www.immi.gov.np/visa/tourist-visa or contact the nearest Nepalese embassy or Nepalese consulate.

Your Obligation

You must take care of and be responsible for any materials provided for your use by your placement. You are responsible for any damage or loss you cause to such materials (directly or through neglect). You are responsible for any damage to your accommodation caused by you or any guest(s) of yours at your accommodation (directly or through neglect). You must dress appropriately for interviews and work. You must behave appropriately in accordance with locally accepted behavior and custom during your placement. We do not accept responsibility for failure to secure work or dismissal from such work due to inappropriate dress or behavior. You should be culturally sensitive at all time and must respect local culture. Visits from / to opposite sex is not encouraged while you are in the host family/ organization due to cultural sensitivity.

Other Expenses

You are responsible for all your personal expenses during your training and placement, which includes, but not limited to drinks and entertainment, the cost of transport from your placement to other activities such as trekking or checking email. This is not expensive and we can provide approximate costs if you request them from our office. As a volunteer, you agree that you will not request any payment for day to day transportation. You will be placed adjacent to the working site; hence VIN does not cover any travel expenses. You will also need some pocket money (e.g. €20-25 monthly) for bottle water, internet access etc.

Program Dates

Dates of your program are agreed upon prior to training in Kathmandu. You may leave your placement early with VIN agreement but no refund will be granted. You should arrive at least one day prior to the program orientation/training date. You may extend your volunteer period at the discretion of and with prior agreement of VIN provided monies for the extra months are paid in advance. When your placement is over you must leave your host family's residence.

Signature and Consent

I have read VIN 's Terms and Conditions before I provided the online application and agree to participate in the VIN Volunteer Program.